CITY OF FREEPORT
112 Hwy 20 W, Freeport, FL 32439
Telephone: 850-835-2822
Facsimile: 850-835-3137

APPLICATION FOR CITY UTILITIES

Service Address: _____

Date to Start Service: (Mon-Thur Only) _____

Name:_____
Date of Birth:_____ Driver's License #:_____
Social Security Number:_____

Spouse's Name: _____
Date of Birth:_____ Driver's License #:_____
Social Security Number:_____

Mailing Address:_____
City/State/Zip:_____
Home Phone #:_____

Emergency Contact & Number_____
Place of Employment:_____ Phone #_____

Have you previously had water or sewer with the City of Freeport? _____.

Please read and initial each line:

_____**All bills are due to be paid by the 15th of each month unless the 15th falls on a weekend or legal holiday observed by the City of Freeport. If the 15th falls on a weekend or legal holiday observed by the City of Freeport, all bills are due to be paid by the next business day. Any payment received by the city or with a postmark date after this day shall be assessed a penalty for late payment in the amount of $10.00.*

_____**In the event the utility bill has not been paid by the close of the work day on the Monday following the 15th day of the month (with the exception of the $10.00 penalty for late payment), the customer's water and/or sewer service shall be terminated on the next business day. If this Monday is a legal holiday observed by the City of Freeport, the customer will* ***not*** *be given until the close of the next business day to pay the bill.* ***In no event will termination of services occur for nonpayment prior to the 21st of the month.***

_____**A courtesy call will be provided to all customers still owing a bill the Friday morning prior to the cut-off day. In order to get the customer to respond in a timely manner, this call; at a minimum; will state, "The disconnect day is Tuesday, month and date and to please make payment prior to that to avoid being disconnected." The City will not be liable if a customer does not receive this call.*

_____*A $25.00 administration fee will be placed on all the utility accounts owing a bill greater than $30.00 when the disconnect report is printed at 7:00 a.m. on the cut-off day. Please note, customers making payments under a payment plan will not be charged this fee nor will they be cut-off, as long as the agreed upon payment is made prior to the cut-off day. Also, customers that have a valid charitable organization provide proof they will pay the customer's bill will not receive this fee nor should their services be disconnected.*

Information for Monitoring Purposes

The following information is requested by the City of Freeport for certain types of loans and grants related to improvements of water and waste systems. You are not required to furnish this information, but are encouraged to do so. There is no discrimination on the basis of this information, nor on whether you choose to furnish the information.

Race/National Origin: (Select one)

- ❑ American Indian
- ❑ Asian
- ❑ Caucasian
- ❑ Pacific Islander
- ❑ African American
- ❑ Hispanic or Latino
- ❑ Other

Gender:

- ❑ Male
- ❑ Female

I agree to all of the terms stated in this application.

Signature:_____ Date:_____

Signature:_____ Date:_____

For official use only: Customer #_____